

## City of Beach Water Charges Policy

Water bills are due on the 21<sup>st</sup> of every month, or the next possible business day. Accounts that have a balance when new bills are printed will be assessed a \$15 late fee. Any account that has a past due balance, must pay by the 10<sup>th</sup> of the month. If no payment is received by the 10<sup>th</sup>, a (yellow) door hanger is delivered. Water service will be shut off if payment is not received in 5 days. Accounts must be paid in full plus a \$25 fee before water service will be restored (Ordinance #14.0415, 4).

A \$75 refundable deposit is collected (Ordinance #14.011) for non-owners. The deposit will be applied to the account after a year of the account being current or the water deposit may be transferred to a different house within the City of Beach. In the event that you are a renter, the homeowner will be notified when the account is past due and a door hanger is delivered.

As per Ordinance 14., we do not set up 2 accounts for the same individual. If a water bill is in "shut-off status" a new person cannot set-up an account for the same house until the bill is paid in full. If the resident in "shut-off" status moves to a different house in the City of Beach, the balance is transferred to their new residence. Then that would mean the water service at the new residence is in jeopardy of being shut-off.