

## Water & Garbage Charges Outline for UB Personnel

Water bills are due on the 21<sup>st</sup> of every month, or the next possible business day. Accounts that have a balance when new bills are printed will be accessed a \$15 late fee. The only exception to the \$15 late fee is accounts that have less than the water and sewer base fee for a balance. Any account that has a past due balance, should pay the past due amount by the 10<sup>th</sup> of the next month. A \$25 turn on fee will be accessed to those accounts that had the water shut off. (Ordinance #14.0415, 4).

A \$75 refundable deposit is collected (Ordinance #14.011) for non-owners. The deposit will be applied to the account after a year of the account being current. In the event that you are a renter, the homeowner will be notified when the account is past due and a door hanger is delivered.

**All** charges are supposed to be collected (per Ordinance #14.0416).

Also per garbage Ordinance 9.0306: In all places where water service is provided, the **monthly charge** set forth in the preceding section shall be added to and collected as a part of the water bill and collected by the water department, but shall be separately stated on the bill. Garbage and rubbish collection bills shall be due and payable at the same time as the water bill, either monthly or quarterly as the case may be. If such charge is not paid when due the water service to such premises shall be shut off by the water department in the same manner as is now provided for in the case of delinquency in payment of water bills and such service shall not be restored without the payment of the penalties now provided for.

If the garbage and rubbish charge so established is not paid when due, such sum may be recovered by the city, in an action at law against the owner or occupant, or both, of the property so served; provided, however, that in the event that a person receiving garbage and rubbish removal services notifies the City of an extended period of absence from the City the garbage and rubbish removal fee may, in the sole discretion of the City, be waived.

If a customer calls to say he/she turned the water off in their house, **ALL** charges (including garbage) are still charged. Garbage is taken off **as a courtesy** when there is 100 gallons of water usage for the month. NO matter if garbage is picked up or not.

### Water on/off fee

When charged:

- When water is turned on (for snowbirds) or rather when a **TURN ON FORM** is filled out
- When water has to be shut off as an emergency - during non-business hours or a holiday (not for a quick repair during business hours).

Will be added to the water line on your next bill.

This policy for water on/off fee has been in effect since 2020 (when the form was made up, instead of just a phone call).

When water is turned off at the curb in the street, all charges stop. Charges are prorated per day from the previous reading (NOT from the 1<sup>st</sup> of the month).